

LSU
LOUGHBOROUGH
STUDENTS'
UNION



WE'RE HIRING!

APPLICANT INFORMATION PACK



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WELCOME

TO LOUGHBOROUGH STUDENTS UNION

Hello! On behalf of Loughborough Students' Union, the Executive Officer Team, and Board of Trustees, thank you for your interest in joining the LSU Team. This pack provides an overview of the Students' Union, the services we provide and the structures in which we operate.

LSU exists to represent all 18,000 of our members – every Loughborough University student. As one of the largest Students' Unions in the country, our aim is to deliver an unrivalled student experience and ensure every student can find their place within LSU. We put our students at the heart of everything we do and provide support, representation, advice and activities throughout the good times and the tough times.

We're governed by a board of ten Trustees, who work alongside our Executive Officers, Staff Team, and hundreds of student volunteers to run a vibrant and active students' union in the heart of the East Midlands.

This year, we have provided local and national representation, developed our student communities to cater to the needs of our members, and given our students the advice, support, and space they require to foster academic, social, and personal growth.

The driving force behind our current work is our five-year strategy, which shapes the work we do and activities we deliver. You can read more about our mission, vision, and values later in this pack.

We are looking for passionate individuals who embody our values and ensure students are at the forefront of our decision-making and planning. LSU offers a great opportunity to be a part of a dynamic student-focused charity and we look forward to your application.

Thank you for considering us and good luck in your application.

Molly Page
LSU PRESIDENT
2023-2024



ABOUT US

Loughborough Students' Union (LSU) is an independent, not-for-profit charity affiliated with Loughborough University. As the official representative body of the 18,000 students at Loughborough University, we aim to make their time at university the best it can be, from Freshers' Week right through to graduation, working to make sure that they get the best from their time at university. We provide over 150 clubs, societies and networks, offer free support services and academic advice and represent students on the issues that matter to them. We are a democratic, membership-led organisation run by a team of annually elected officers (more commonly known as the Executive Team) who are accountable to the entire student body. To ensure under-represented groups are embedded in our decision-making we also host a range of Student Forums, consisting of diverse range of student members who help to hold us to account.

LSU is also home to a number of enterprise services such as shops, social spaces and venues selling refreshments, serving food and hosting brilliant events. We reinvest all of the profits from these services back into LSU to enable us to continue to support a great university experience for Loughborough students.



OUR CORE SERVICES

OUR SERVICES - The Students' Union is home to a number of social enterprises that provide services to our student members, reinvesting the profits back into student activity. Our services include coffee shops and retail spaces, social spaces and study areas, a 3000-capacity entertainment venue and more. We also provide inclusive and vibrant spaces for students to study and connect with others, relax over a meal or a drink, or take part in student-led events. The money spent in our commercial outlets is used to fund the other services we provide our members.

Our calendar of social events runs on all campuses every week during term. We are devoted to bringing our students the best events and entertainment so they experience student life to the full, no matter their interests or campus of study. We host everything from live music events, club nights, and awards ceremonies to student activities, clothing fairs, panel talks, and more.

OUR OPPORTUNITIES - University is a place for personal growth. We offer a wide range of opportunities for all students to get involved in alongside their studies. Our 130+ student-led societies and communities are a chance to meet new people, develop new skills and try new things. Our one-off activities allow students to discover new interests.

OUR SUPPORT - Supporting students during their time at university is one of our top priorities, which is why we have an independent Advice Service that provides free and confidential advice to all Loughborough students.

OUR REPRESENTATION - LSU is run by our members - democratic decision-making is integral to what we do. LU students have the power to make changes to their University experience through our democratic processes supported by a network of hundreds of student representatives who make sure that student voice is a central factor in shaping the university experience and the decisions affecting their education. They choose our Executive Officer Team in our annual elections and can submit Ideas for improvements they want to see at the University or Union, which we then work to implement.

OUR VALUES



OUR MISSION

DELIVER AN UNRIVALLED STUDENT EXPERIENCE

OUR PURPOSE

The Union will facilitate the best student experience by empowering and representing its members, and through providing quality programmes, services and facilities; building an inclusive community that enables them to succeed and grow.

OUR STRATEGY



SUSTAINABLE

- LSU will make environmentally sustainable choices
- LSU Staff are valued and well-motivated
- LSU's current income exceeds current expenditure



TRANSFORMING THE STUDENT EXPERIENCE

- Exceptional student experiences for existing and new communities
- Effectively represent the students' academic interests



EMPOWERING OUR MEMBERS

- LSU will deliver an exceptional experience for volunteers
- LSU will consult its members before making major decisions



DIVERSE & INCLUSIVE

- Develop life shaping experiences for our members
- LSU is welcoming to all members of the Loughborough Community

ORGANISATIONAL STRUCTURE

Loughborough Students' Union is a democratic and member-led organisation. Every LSU student has the right to vote for our student Executive Officers. These officers sit on our Trustee Board along with student trustees and external trustees. The Trustee Board is responsible for overseeing the organisation's governance and strategic direction. LSU's organisational structure has three core strands: Infrastructure, Social Enterprise, and Student Engagement. These strands are made up of multiple departments, each responsible for delivering specific aspects of LSU's day to-day operations. We currently employ approximately 60 members of permanent staff and 250 members of student staff.



TRUSTEE BOARD

EXECUTIVE TEAM

SENIOR MANAGEMENT TEAM

INFRASTRUCTURE

Finance
People Development
Communications and insight

SOCIAL ENTERPRISE

Food and beverage
Facilities & Domestic Services
Entertainments
Retail
Partnerships

STUDENT ENGAGEMENT

Representation & Advice Service
Student Communities
Student Voice



EXECUTIVE OFFICERS

2023-2024

Our Executive Officers are elected annually by the student body to take on full-time, paid roles to lead the Students' Union for one year. They represent the voice of students and help improve the student experience at Loughborough.



MOLLY PAGE
PRESIDENT



GEORGIA WHELAN
DEMOCRACY & COMMUNITIES



LOT BURGSTRA
ACADEMIC EXPERIENCE



RACHEL WAN
EQUITY, DIVERSITY
& INCLUSION



LIZZIE ADAMSON
SPORT

STAFF



STRUCTURE

EQUITY, DIVERSITY & INCLUSION STATEMENT

Equity, Diversity & Inclusion (EDI) is a key part of our mission and strategy. We share Loughborough University's commitment to prioritising activities that identify and remove systemic inequities, associated with protected characteristics and marginalised groups, as well as promoting and progressing equity and inclusion. We value the positive impact that difference can have and are committed to having a staff team that is made up of diverse skills, experiences, and abilities.

We are encouraging of applications from individuals belonging to marginalised groups that are currently under-represented within our staff team including, but not limited to, members of the BAME (Black, Asian and Minority Ethnic), Disabled, and LGBTQ+ communities.



OUR RECRUITMENT COMMITTMENT

We recognise that candidates from marginalised groups may face additional barriers throughout their careers and when applying for new roles across the sector. We are committed to taking positive action to expand the diversity of our staff team by guaranteeing progression to the next stage of the recruitment process.

If you meet the essential criteria for the role and are from a marginalised group, tell us that you'd like to be considered under the scheme by emailing peopledevelopment@lsu.co.uk before the application deadline.